



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 13th June 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/01/13.

You requested the following information, please also see our response below:

1. Could you please tell me how many ambulance call-outs were received in your trust area in total for the financial years:

2012-13

2013-14

2014-15

2015-16

2016-17

Please see table below:

Financial Year	Total Calls
2012-13	612359
2013-14	650162
2014-15	690000
2015-16	711479
2016-17	731744

2. Can you breakdown the figures given in the answers to Q1a-e by the reason for the call-out. Please label this either as it was recorded or with a general descriptive term for the medical reason for the ambulance call out (eg pregnancy, cardiac arrest, mental health etc) – whichever is easiest.

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Please see tables below:

2012/13

Problem Nature	SECamb Emergency Responses
ABANDONED CALL	436
Abdominal/Flank Pain	11288
Active Shooter	1
AIRPORT ALERT	143
Alcohol Intoxication/Related	3752
Allergic Reaction	4410
Assault	5291
Back Pain	13257
Bleeding	17227
BOMB ALERT	7
Breathing/ENT Problems	49401
Burns	565
Cardiac/Respiratory Arrest	7321
Chemical Inhalation/Incident	149
Chest Pain/Cardiac Prob	68663
Choking	494
Diabetic Probs	5248
Drowning/Water Incident	120
Electrocution/Shock	120
Emergency Response	11920
Entrapments (Non RTC)	45
Eye Problems	478
Fall Assistance Only	5015
Falls <12ft	57591
Falls >12ft	259
Fire - Confirmed Casualty	253
FIRE ARMS/HOSTAGE INCIDENT	17
Fire Call	603
Fitting	9198
Fracture	63
Generally Unwell	35838
HCP Request	98470
Headache	4133
Heat/Cold Exposure	485
Limb/Pain Injury	31083
Maternity Issues	3272
Mental Health Issues	16269
Minor Ailment/Injury	16841
NEONATAL TRANSFER	1035
NHS 111	3094
Overdose/Ingestion - Accidental	3951

POLICE CUSTODY REQUEST	7
POLICE R.O.L.E	5
RTC	9070
Shot/Stabbing (Central)	289
Shot/Stabbing (Peripheral)	153
Social/Domestic Issues	2035
Stroke/Neurological	24518
Trauma	51773
Unconscious/Faint	36703

2013/14

Problem Nature	SECAmb Emergency Responses
ABANDONED CALL	252
Abdominal/Flank Pain	11446
Active Shooter	2
AIRPORT ALERT	96
Alcohol Intoxication/Related	4187
Allergic Reaction	3668
Assault	4366
Back Pain	11514
Bleeding	15281
BOMB ALERT	7
Breathing/ENT Problems	38881
Burns	418
Cardiac/Respiratory Arrest	7765
Chemical Inhalation/Incident	98
Chest Pain/Cardiac Prob	55469
Choking	606
Diabetic Probs	6138
Drowning/Water Incident	130
Electrocution/Shock	109
Emergency Response	10838
Entrapments (Non RTC)	67
Eye Problems	377
Fall Assistance Only	4780
Falls <12ft	59062
Falls >12ft	233
Fire - Confirmed Casualty	277

FIRE ARMS/HOSTAGE INCIDENT	13
Fire Call	398
Fitting	14887
Fracture	48
Generally Unwell	40440
HCP Request	90899
Headache	2675
Heat/Cold Exposure	193
Limb/Pain Injury	29610
Maternity Issues	2939
Mental Health Issues	16619
Minor Ailment/Injury	13182
NEONATAL TRANSFER	1018
NHS 111	72969
NHS 111 (Manual Entry)	17074
Overdose/Ingestion - Accidental	3317
POLICE CUSTODY REQUEST	4
POLICE R.O.L.E	6
Police S.136	28
RTC	8845
Shot/Stabbing (Central)	281
Shot/Stabbing (Peripheral)	172
Social/Domestic Issues	1895
Stroke/Neurological	23847
Trauma	50146
Unconscious/Faint	22590

2014/15

Problem Nature	SECamb Emergency Responses
ABANDONED CALL	63
Abdominal/Flank Pain	11436
Active Shooter	1
AIRPORT ALERT	78
Alcohol Intoxication/Related	4518
Allergic Reaction	3660
Assault	4189
Back Pain	11552

Bleeding	14967
BOMB ALERT	4
Breathing/ENT Problems	41477
Burns	423
Cardiac/Respiratory Arrest	7414
Chemical Inhalation/Incident	65
Chest Pain/Cardiac Prob	57060
Choking	663
Diabetic Probs	6137
Drowning/Water Incident	126
Electrocution/Shock	102
Emergency Response	11906
Entrapments (Non RTC)	39
Eye Problems	309
Fall Assistance Only	3566
Falls <12ft	65165
Falls >12ft	233
Fire - Confirmed Casualty	286
FIRE ARMS/HOSTAGE INCIDENT	12
Fire Call	431
Fitting	16739
Fracture	63
Generally Unwell	44856
HCP Request	95089
Headache	2630
Heat/Cold Exposure	84
Humanitarian Assistance	2
Limb/Pain Injury	29593
Maternity Issues	2800
Mental Health Issues	17990
Minor Ailment/Injury	12975
NEONATAL TRANSFER	1165
NHS 111	87616
NHS 111 (Manual Entry)	20032
Overdose/Ingestion - Accidental	3001
POLICE CUSTODY REQUEST	2
POLICE R.O.L.E	5
Police S.136	128
RTC	9171
Shot/Stabbing (Central)	309
Shot/Stabbing (Peripheral)	166
Social/Domestic Issues	2231

Stroke/Neurological	26281
Trauma	50762
Unconscious/Faint	20428

2015/16

Problem Nature	SECamb Emergency Responses
ABANDONED CALL	71
Abdominal/Flank Pain	11481
Active Shooter	1
AIRPORT ALERT	66
Alcohol Intoxication/Related	3821
Allergic Reaction	3275
Assault	3800
Back Pain	11312
Bleeding	14872
BOMB ALERT	6
Breathing/ENT Problems	43529
Burns	378
Cardiac/Respiratory Arrest	7521
Chemical Inhalation/Incident	70
Chest Pain/Cardiac Prob	59592
Choking	667
Diabetic Probs	5866
Drowning/Water Incident	127
Drowning/Water Incident	17
Electrocution/Shock	111
Emergency Response	12439
Entrapments (Non RTC)	25
Eye Problems	206
Fall Assistance Only	3943
Falls <12ft	65646
Falls >12ft	225
Fire - Confirmed Casualty	289
FIRE ARMS/HOSTAGE INCIDENT	7
Fire Call	423

Fitting	17926
Fracture	48
Generally Unwell	48243
HCP Request	94257
Headache	1938
Heat/Cold Exposure	86
Humanitarian Assistance	24
Limb/Pain Injury	29580
MAJOR INCIDENT	3
Maternity - Imminent Delivery	85
Maternity Issues	2590
Mental Health Issues	20461
Minor Ailment/Injury	12832
NEONATAL TRANSFER	1243
NHS 111	93773
NHS 111 (Manual Entry)	22356
Overdose/Ingestion - Accidental	2526
POLICE CUSTODY REQUEST	4
POLICE R.O.L.E	5
Police S.136	737
RTC	9040
Shot/Stabbing (Central)	354
Shot/Stabbing (Peripheral)	186
Social/Domestic Issues	2487
Stroke/Neurological	28816
Trauma	49978
Unconscious/Faint	22115

2016/17

Problem Nature	SECAmb Emergency Responses
1-Cardiac/Respiratory Arrest	2496
1-Choking	251
1-Drowning/Water Incident	45
1-Hanged - Attempted	116
1-Maternity-Imminent Delivery	16
1-Unco - Abnormal Breathing	1540

1-Unco-Noisy/Abnorm Breathing	1330
Abdominal/Flank Pain	9637
Active Shooter	1
AIRPORT ALERT	59
Alcohol Intoxication/Related	2080
Alcohol Related	985
Allergic Reaction	2558
Assault	1969
Assault/Domestic	703
Back Pain	6569
Back Pain - Lower	2327
Bleeding	14381
BOMB ALERT	3
Breathing Problems	7294
Breathing/ENT Problems	23357
Burns	329
Cardiac/Respiratory Arrest	4118
Chemical Inhalation/Incident	31
Chest Pain/Cardiac Prob	33323
Chest/Upper back pain/Cardiac	26297
Choking	357
Collapse - Breathing Normal	344
Concern for Welfare	5042
Death expected >18	30
Death unexpected all ages	1440
Diabetic Probs	5780
Drowning/Water Incident	143
Electrocution/Shock	118
Emergency Response	11278
Entrapments (Non RTC)	14
Eye Problems	82
Fall Assistance Only	2007
Fall Injuries Unknown	4938
Fall Non-injury	12991
Falls <12ft	34729
Falls >12ft	146
Fire - Confirmed Casualty	153
FIRE ARMS/HOSTAGE INCIDENT	12
Fire Call	209
Fire Persons Reported	175

Fire Request to Standby	36
Fitting	17625
Fracture	19
Generally Unwell	28090
HCP Request	89317
Headache	1131
Heat/Cold Exposure	76
Humanitarian Assistance	75
Limb/Pain Injury	17020
Major Trauma	100
Maternity	965
Maternity - Imminent Delivery	42
Maternity Issues	1349
Medical	47980
Medical Minor	12833
Mental Health	5652
Mental Health Issues	11879
Minor Ailment/Injury	7735
Multiple Casualty Event	4
NEONATAL TRANSFER	1118
NHS 111	106406
NHS 111 (Manual Entry)	26768
Overdose/Ingestion - Accidental	1448
POLICE CUSTODY REQUEST	2
POLICE R.O.L.E	5
Police S.136	376
RTC	6678
Section 136	174
Shot/Stabbing (Central)	227
Shot/Stabbing (Peripheral)	127
Social/Domestic Issues	1485
Stabbing	114
Stroke/Neurological	28851
Suicide	297
Trauma	74819
Unco - Normal Breathing	2907
Unconscious	3974
Unconscious/Faint	12122
Z-Air Incident	2
Z-HazChem Incident	12
Z-Prison Incident	98
Z-Rail Incident	3

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust